



Merchandise Return Form

Please refer to our return policy, before returning any item.

All our items apart from the accessories and some ready to wear pieces are made to order, which means that we do not give refunds. If the item you have ordered, has not been altered, you can exchange it to another product or size or get a gift certificate, which is valid for 12 months. If you have had any alterations done to the item, we cannot accept any returns.

If you are not happy with the quality of the item, we will fix it for no extra cost. Please note, we do not accept and returns after 7 days. You can either drop us an email on toni@boo-couture.co.uk to let us know if there is an issue or simply return the item by recorded mail.

Returned garments must be unused, unmarked and in the original packaging. Enclose the return form with the unused garment in its original packaging. Please make sure the item is returned by recorded mail as we cannot be held responsible for goods that do not reach us.

Date: _____

Order number: _____

Name: _____

Address and postcode: _____

Telephone number: _____

Email: _____

Items returned: _____

Reason for return: _____

Boo Couture Ltd
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